

Coronavirus (COVID-19)

The Highbury Centre's highest priority is the health, safety & security of our guests and employees.

Our Commitment to Health, Safety and Security

In response to the recent development of the COVID-19 pandemic, we continue to follow the latest advice and recommendations from **Public Health England**.

For more information on COVID-19 and current Government stance please follow these links below:

- [nhs.uk](https://www.nhs.uk)
- [gov.uk](https://www.gov.uk)

Our Cancellation Policy

We are constantly updating our cancellation policy to reflect the most recent developments related to the COVID-19 and to offer our guests as much flexibility and planning comfort as possible.

Individual Reservations:

- We allow modifications for all reservations from before March 1, 2020 without cancellation charges to a future date, as long as it's taken before the end of December 2020.
- Please note that any modification to existing reservations will be subject to availability and any rate difference.
- If you should wish to cancel your reservation, then our existing cancellation policy applies.

Groups and Meeting & Events:

- We will work with you rescheduling any arrivals/meetings & events booked before March 1, 2020 which are still to commence. Up to and including April 30, 2020 this will be without any charge against the deposit for a rescheduling with a starting date within 12 months after the original starting date.
- In all other instances, we will work directly with you to evaluate changes needed on a case-by-case basis.

We hope you are all keeping well and really look forward to seeing you soon.

Thank you for your cooperation,

The Highbury Centre Staff and Trustees